IQCS User Guide MODULE 6: QUALIFICATION EVALUATION AND CERTIFICATION

OVERVIEW

Welcome to the Qualification Evaluation and Certification module. In this module, we will discuss the Incident Qualification Card that forms the basis for the Incident Qualifications and Certification System (IQCS) employee/position/qualifications list for use during the deployment process. This includes the features found on the Incident Qualifications page, selecting incident qualifications, sending Qual Card data to the Resource Ordering and Status System (ROSS), administrative actions, and printing the actual Incident Qualification Card.

IQCS users are not allowed to enter, edit or remove their own data on any pages, with the exception of experience records, in the IQCS application.

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QUALIFYING FOR POSITIONS

One of IQCS's most valuable functions is the automated comparison of a responder's recorded training, experience, physical fitness, and competencies to pre-established criteria. This results in the responder being granted a qualification status of Trainee, Qualified, or Unqualified.

The individual must then be certified in the position by an authorized agency official prior to being sent on incident assignments. The Incident Qualification Card is the official record of an individual's certification to perform the position(s) listed on the card.

Keep in mind that all active responder records are required to have an assigned Certifying Official on the Incident Qual Card page in order to mark the position as certified. Positions cannot be certified, sent to ROSS, or printed to an Incident Qualification Card unless a Certifying Official has been identified for the responder.

Incident Qualification Card

IQCS gives you the ability to print out an Incident Qualification Card. This card provides information about a responder's qualifications and their currency. The information on this card is pulled from a variety of sources within IQCS, but most important, it is pulled from the Incident Qual Card page.

The Incident Qualification Card component of IQCS is a good place to view the qualifications status of a responder. All jobs for which the individual is or has been qualified, including as Trainee, will be listed on this screen. The current and previous experience status for each job, any administrative status changes, the authorizing official, and a statement of justification all can be viewed.

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THE INCIDENT QUAL CARD PAGE

The main screen of the Incident Qual Card page in IQCS is a good place to view the qualifications status of a responder. All jobs for which the responder is or has been qualified, including those the responder holds as Trainee, will be listed on this screen. The assigned Certifying Official, the current qualification status for each job, and the identification of an Administrative Action override can be viewed.

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INCIDENT QUAL CARD PAGE FEATURES

Qual Info/More Qual Info/Show

The Incident Qual Card screen will default to the Qual Info view. To see additional information about the responder's qualifications, click the More Qual Info tab or expand the screen to see all information by clicking the Show Tabs button.

Admin Action

If an Authorizing Official has approved an override to a qualification, you may change the qualification status for a position on the responder's Qualification Card by checking the Admin Action box.

You will then need to enter a justification for the override.

Qualifications V Personalize Find 🖾 👪 First 🕙 1-26 of 26 🕑 Last														🕑 Last
Qua	al Info	More G	aual Info							\mathbf{V}				
Р	Priority	Print to Card	Certify Position	Send To ROSS		Setid Override	SetID	Position		Admin. Action		Statu	IS	Reason
1						~	AH000 🔍	ABRO	Aircraft Base Radio Operator		Т	Train	iee	Reason
2		~	\checkmark	~			NWCG0	ACDP	Aircraft Dispatcher		Q	Quali	ified	
3							NWCG0	CRWB	Crew Boss, Single Resource		U	Unqu	ualfied	Reason
4					INACTIVE	←	Inac	tive	1				alfied	Reason
5							NW Thes	o nositio	n codes are no longer heing	usod hu	t thou		ified	
6		✓	\checkmark	√			NW show	v up on th	ne responder's Incident Qual	Card sc	reen f	or	ified	
7 1	1	✓	√	√			the historical record. These positions cannot be printed ee Reason						Reason	
8						^	BLI							Reason

SetID Override

DOI agencies are mapped to agency-specific positions, NWCG positions and DOI All-Hazard positions. The Forest Service agency is mapped to agency-specific positions and NWCG positions. Requirements may vary for a position depending on the business policy guide, represented by the SetID. By changing the SetID here for those shared jobcodes, the online qualification process will check requirements of the correct policy.

Reason

The reason column will display a Reason button for any position for which a responder is not system qualified. This button will take the user to a secondary page called Status Reason that will show all reasons why a responder is not showing qualified. The Status Reason is system generated and does not require user input.

Qua	alification	าร						Persor	nalize Find 💷	🔜 🛛 First 🕚	1-26 of 26 🕑	Last	
QL	ial Info	More G	Qual Info										
	Priority	Print to Card	Certify Position	Send To ROSS		Setid Override	SetID	Position	Position Attained Date	Position/Taskbook Expiration Date	Justification	Notes	Printed
1						✓	AH000 🔍	ABRO	08/01/2001 🛐	04/01/2005		Q	
2		✓	~	√			NWCG0	ACDP	07/15/2009 🛐	08/16/2016		Q	~
3							NWCG0	CRWB	01/29/2006 🛐	09/09/2014		Q	
4					INACTIVE		NWCG0	DOZB	01/29/2006			Q	
5							NWCG0	EDRC	10/21/2005 🛐	08/01/2017		Q	
6		✓	✓	~			NWCG0	EDSD	06/04/2008 🛐	08/01/2017		Q	~
7	1	✓	~	~			NWCG0	EDSP	07/02/2013 🛐	07/05/2016		Q	~
8							BLM00	ENGB	10/01/2001 🛐	09/09/2014		Q	

Position Attained

The Position Attained Date is the date the responder attained the position. The application uses this date field to determine the set of position criteria against which to check the position. For example, if a position attain date is 06/01/2011, the application will check the position against the criteria in effect on 06/01/2011.

The application determines the position attained date in the following manner:

- If there is an active Position Taskbook for that position, the position attain date should be equal to the initiation date of the Position Taskbook.
- If there is a certified Position Taskbook for that position, the position attain date should be equal to the certification date of the Position Taskbook.
- If there is no Position Taskbook, and if the position competency was awarded manually, the position attain date should be equal to the effective date of the related position competency.

Position/Taskbook Expiration Date

The position/taskbook expiration date is the currency date for the given position. It indicates the period of time that the responder will remain current in the position.

The application determines the position/taskbook expiration date as follows:

- If there is an active Position Taskbook, the position/taskbook expiration date equals the task book expiration date.
- If there is a certified Position Taskbook, or the position competency has been manually awarded, the application looks at three things that could affect the date:
 - First, it looks at the latest effective date of experience in the position itself.
 - Next, it looks at the latest effective date of experience for any positions that maintains currency for the given position.
 - Then, it looks at the latest Admin Action's effective date if applicable.

The application uses the most current date of the three listed above, then adds the currency length requirements identified by the business. Three years for air operations, faller, and dispatch positions and 5 years for all others.

Refresher and/or licenses (such as faller or EMT) do not affect the position/task book expiration date.

SETID PROCESSING

IQCS utilizes SetID Processing (mapping) to direct the application to the correct policy a qualification should be checked against based on a responder's SetID identified at the Job Data page.

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Q	ual Info	More G	Qual Info										
	Priority	Print to Card	Certify Position	Send To ROSS		Setid Override	SetID	Position		Admin. Action		Status	Reason
1						~	AH000 🔍	ABRO	Aircraft Base Radio Operator		Т	Trainee	Reason
2		\checkmark	✓	~			NWCG0	ACDP	Aircraft Dispatcher		Q	Qualified	
3							NWCG0	CRWB	Crew Boss, Single Resource		U	Unqualfied	Reason
4					INACTIVE		NWCG0	DOZB	Dozer Boss		U	Unqualfied	Reason
5							NWCG0	EDRC	Expanded Dispatch Recorder		Q	Qualified	
6		~	✓	✓			NWCG0	EDSD	Expanded Dispatch Support Disp		Q	Qualified	
7	1	~	~	~			NWCG0	EDSP	Expanded Dispatch Supervisory		Т	Trainee	Reason
8							BLM00	ENGB	Engine Boss, Single Resource		U	Unqualfied	Reason

The SetID processing is automated by the application at the Position Taskbook page based on the responder's SetID. The system-assigned SetID for the position is then displayed at the Incident Qual Card page and this is what the application uses to check the competencies of the responder against the requirements of the position.

There are times that the assigned SetID needs to be changed on the Incident Qual Card page to reflect different position policy requirements. The user is able to change the position SetID by using the SetID Override function. It is important to keep in mind that not every SetID can be overridden on the Incident Qual Card page and the ability to make this change is controlled by permissions.

SetID Override

The SetID on the Incident Qual Card page identifies the policy requirements that the system checks the position against. There may be situations where a position may have multiple policies and the user needs to change the SetID so the correct policy requirements are reflected. The Override SetID functionality allows the user to change the policy that the program is checking the responder's position qualification against. If a position SetID can be changed, then the SetID Override column will appear and a checkbox will be made visible. To override the SetID, complete the following steps.

In the example, the responder is a National Park Service (NPS00) employee. When the Emergency Medical Technician Basic (EMTB) position was manually awarded on the responder's Competencies page, the program automatically set the SetID to NWCG0 on the Incident Qual Card page (top image). However, the position requirements need to be mapped to the DOI <u>Incident Positions</u> <u>Qualification Guide (IPQG)</u> using the AH000 SetID. To map the program to the correct policy, the user changed the SetID to AH000 via the SetID override. Once the SetID is changed and the Run Qual Process is completed, the responder became unqualified due to not meeting the position requirements identified in the AH000 qualification guide (bottom image).

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	2						NWCG0	EDSD	Expanded Dispatch Support Disp		т	Trainee	Reason
	3						NWCG0	EMTB	EMT Basic		Q	Qualified	
	ual	ifications											
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	1						NWCG0	EDRC	Expanded Dispatch Recorder		Q	Qualified	
	2						NWCG0	EDSD	Expanded Dispatch Support Disp		т	Trainee	Reason
	3					v	AHOOIQ	ЕМТВ	EMT Basic		U	Unqualfied	Reason

INSTRUCTIONS - SETID OVERRIDE

To override and change the SetID on responder's qualification, follow the process below.

- 1. Navigate to **Qualification Management > Competency Management > Incident Qual Card**.
- 2. Locate and select the desired employee.
- 3. Select the **Show Qual Card Details** button.
- 4. Select the **Setid Override** checkbox for the position. This will make the SetID field changeable.
- 5. Enter or look up the desired SetID.
- 6. Select the **Save** button.
- 7. Select the **Run Qual Process** button.

MAINTAINING CURRENCY

IQCS has been designed to keep track of responders' experiences to ensure that they remain current for the positions printed on their Incident Qualification Card. The currency requirements are defined in the NWCG <u>PMS 310-1</u>, the Federal Wildland Fire Qualifications Supplement, and the DOI <u>IPQG</u>. The system requires documented experience in the specific position or in a position that has been determined to maintain every 3 years for air operations, faller, and dispatch positions and 5 years for all others.



If these currency dates are exceeded, the system will take action at the qualifications level to indicate that currency has been lost for a position. IQCS will change the responder's status for the affected position from Qualified to Trainee.

When position currency is lost, recertification of that position will be dependent on your agency's recertification policy. According to the NWCG <u>PMS 310-1</u>, the recertification is a subjective determination each individual agency must make based on task evaluations, position performance evaluations, and their own judgment of the quality of an individual's experience. It is important to know your agency's recertification process as they do vary across agencies.

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	Qual Info	More G	aual Info									
	Priority	Print to Card	Certify Position	Send To ROSS	Setid Override	SetID	Position		Admin. Action		Status	Reason
	1					NWCG0	ABRO	Aircraft Base Radio Operator		Т	Trainee	Reason
	2	✓	✓	✓		NWCG0	ACDP	Aircraft Dispatcher		Q	Qualified	
	3					NWCG0	CRWB	Crew Boss, Single Resource		U	Ungdalfied	Reason

Empl ID: Status:	00001005721 Supervisor,Sarah			
Position:	ABRO Aircraft Base Radio Operator			
			Personalize Find 💷 🔜	First 🕚 1 of 1 🕑 Last
Compete	ncy	Qualification Status Reason	Expiration Date	Override Status
CURREN	ICY	Lost Currency	04/01/2005	

There are multiple options for bringing a position back to a Qualified status. It is important to know your agencies recertification process if option one does not apply.

- 1. **Update experience record**. The first option is to update the responder's experience record. If the responder has served in that position during the correct time frame and the experience record is updated to reflect that, the position can be system qualified again.
- 2. **Complete an agency required trainee assignment.** The second option is entering an experience record for which the agency determined the responder needed to complete one or more evaluation assignments. Upon entering the experience record, the system will return the position to a Qualified status.
- 3. **Complete a PTB.** A third option is issuing and completing a Position Taskbook per agency or Certifying Official direction. Once the PTB is certified and the responder meets any new position requirements, then the responder will be system qualified again.
- 4. **Administrative Action.** A fourth option is if a Certifying Official has made the decision to do an Administrative Action for recertification; then a justification will be required.

INSTRUCTION - MANAGING THE RECERTIFICATION PROCESS

Use the process below to determine whether a position has lost currency:

- 1. Navigate to **Qualification Management > Competency Management > Incident Qual Card**.
- 2. Locate and select the desired employee.
- 3. Select the **Show Qual Card Details** button.
- 4. Select the **Reason** button and verify that the Trainee status is due to loss of currency.
- 5. Identify the position(s) where currency has been lost by looking for positions where the status is Trainee.
- 6. You can also click the Qual Info tab to view the Position/Taskbook Expiration Date column.

Selecting Incident Qualifications

When you are on the Incident Qualifications screen, not only can you select positions, but you can determine the following for each position:

- The priority for the position
- Whether the position has been certified
- If the position needs to be sent to ROSS
- If the position should be printed to Card

Every position available for an individual will be listed on the Incident Qualifications screen. The current status of each position will be shown.

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Qualification Qual Info Priority 1 2 2 3 3 3 4 4	More (Print to Card	Qual Info Certify Position	Send To ROSS	Setid Override	SetID NWCG0 NWCG0 NWCG0 NWCG0	Position EDRC EDSD EMTB FFT2	Expanded I Expanded I Disp EMT Basic Firefighter 1	Personalize Dispatch Record Dispatch Suppo	Find Admin. Admin. Action der rt C	Q Q T B U	First 9 1-4 Status Qualified Trainee Block Pos Unqualfied	Reason Reason Reason Reason Reason

INSTRUCTIONS - SELECTING INCIDENT QUALIFICATIONS

To select incident qualifications for a responder, follow the process below.

- 1. Navigate to **Qualification Management > Competency Management > Incident Qualifications**.
- 2. Search for your desired responder.
 - **Note**: if using the Name field, the format is LastName,FirstName (e.g. Smith,John). Do not use any spaces.
- 3. Select the **Show Qual Details** button.
- 4. Confirm that the Certifying Official in **Cert Official** field is correct or use the **Look Up** feature to enter a new one.
- 5. To set the print order, enter sequential numbers on positions to indicate the order of print (this is optional at this time).

For each position you want to print to a qualification card and send to ROSS, do the following:

- 6. Confirm that the **Status** column indicates **Qualified** or **Trainee**. If the position(s) you want is not marked as Q or T, clicking on the **Reason** button next to the **Status** column will provide a quick snapshot of what the responder lacks to be fully qualified.
- 7. Select the **Certify Position** check box to certify the position
- 8. Select the **Print to Card** checkbox for the position.
- 9. Click the **Send to ROSS** check box for the position.
- 10. Repeat steps 7–10 for each position you want to include on the card and send to ROSS.
- 11. Select the **Save** button.

PRINT ORDER

The number in the Priority field allows the user to select the print order for positions on the printed Incident Qualification Card. This information is sent to ROSS, but it is not displayed in ROSS at this time.

For those selected Print to Card positions, the qualified positions will always print at the top of the Incident Qualification Card followed by trainee positions. Prioritized positions will print first followed by non-prioritized positions alphabetically.

The number to the left of the box is a system grid number that cannot be hidden and is not relevant. It is only the number of the row and may be ignored.

Qualit	fication	s									_		
Empl	ID:	000001	01243	Dawg,0	Ide				Last	Print Date:			
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Cert C	Official:	0000010	1250 🔍	Supervi	sor,Julie								
	Fitne	ess and F	Refresher	Status									
	FITC	AT	Fitness	s Category	/			Arduous	06/09/2015				
	RT-1	30	Fire Sa	fety Refre	sher			Attained	05/07/2016	i			
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Г	Priority	Print to Card	Certify Position	Send To ROSS	Setid Override	SetID	Position			Admin. Action		Status	Reason
	2					NWCG0	EDRC	Expanded D	Dispatch Reco	rder 🗌	Q	Qualified	
2	3					NWCG0	EDSD	Expanded D Disp	Dispatch Supp	ort 🔲	т	Trainee	Reason
В						NWCG0	EMTB	EMT Basic			в 🔍	Block Pos	Reason
4	4					NWCG0	FFT2	Firefighter T	ype 2		U	Unqualfied	Reason
5	1					NWCG0	PTRC	Personnel	Time Recorde	r 🗌	Q	Qualified	
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INCIDENT QUAL CARD PAGE STATUSES

When you are looking at positions on the Incident Qual Card page, you will see one of four statuses:

- B Blocked. Qualification has been administratively blocked due to management decision.
- Q Qualified. Qualification meets all requirements of the job code.
- T Trainee. The responder has an active PTB or has lost currency in the position.
- U Unqualified. Responder does not meet requirements of the position.

Qua	Qualifications												
Emp	I ID:	000001	01243	Dawg,0	Ide				Last Print	Date:			
CHI	D:	22227							Run	Qual Pro	ocess		
Cert	Official:	0000010	1250 🔍	Supervi	sor,Julie								
	Fitne	ess and F	Refresher	Status									
	FITC	AT	Fitness	Category	/			Arduous	06/09/2015				
RT-130 Fire Safety Refresher Attained 05/07/2016													
G)ualificati Qual Info	ons More	Qual Info						Personalize Fir	id 🖾		First 🕙 1-	5 of 5 🕑 Last
	Priority	Print to Card	Certify Position	Send To ROSS	Setid Override	SetID	Position			Admir Action		Status	Reason
1	2					NWCG0	EDRC	Expanded D	ispatch Recorder		Q	Qualified	
2	2 3					NWCG0	EDSD	Expanded D Disp	ispatch Support		Т	Trainee	Reason
3	3					NWCG0	EMTB	EMT Basic			в 🔍	Block Pos	Reason
4	4					NWCG0	FFT2	Firefighter T	ype 2		U	Unqualfied	Reason
ę	5 1					NWCG0	PTRC	Personnel T	ïme Recorder		Q	Qualified	
F 9	5 Image: Contract degree of the second degree o												

CERTIFYING OFFICIAL

Before you save your selections on the Incident Qual Card page, you will need to ensure that the Certifying Official field is filled out. In order for a position to be certified, sent to ROSS, or printed to an Incident Qualification Card, the Certifying Official EmpIID will need to be entered.

If the Certifying Official field is left blank, the Send to ROSS field will not be displayed. Therefore, qualification status will not be sent to the ROSS application.

Note: If you find that the Certifying Official has changed for a large number of responders, a mass change can be done for that program. Navigate to **Responder Administration**> **Unit Summary** and select **Change All**.

See 1	ID:	0000010	01243	Dawg,0	lde				Last Pr	nt Date:			
ID:		22227							F	un Qual Pro	cess		
t C)fficial:	0000010	1250 🔍	Supervi	sor,Julie								
	Fitne	ess and F	Refresher	Status									
	FITC	AT	Fitness	s Categor	/			Arduous	06/09/2015				
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Qı	ialificati Ial Info Priority	More Print to Card	Qual Info Certify Position	Send To ROSS	Setid Override	SetID	Position		Personalize	Admin. Action	.	First I 1-:	Reason
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Q I 1	alification all Info Priority 2 3	More Card	Qual Info Certify Position	Send To ROSS	Setid Override	SetID NWCG0 NWCG0	Position EDRC EDSD	Expanded D Expanded D Disp	Personalize Dispatch Record Dispatch Suppor	Find Admin. Admin. Action er	Q T	Status Qualified Trainee	Reason Reason
Q I 1 2 3	alification al Info Priority 2 3	Print to Card	Qual Info Certify Position	Send To ROSS	Setid Override	SetID NWCG0 NWCG0 NWCG0	Position EDRC EDSD EMTB	Expanded D Expanded D Disp EMT Basic	Personalize Dispatch Record Dispatch Suppor	Admin. Action er	Q T B Q	Status Qualified Trainee Block Pos	Reason Reason Reason
Q Q 1 2 3 4	aimcati ial Info Priority 2 3 3 4	Print to Card	Qual Info	Send To ROSS	Setid Override	SetID NWCG0 NWCG0 NWCG0 NWCG0	Position EDRC EDSD EMTB FFT2	Expanded D Expanded D Disp EMT Basic Firefighter T	Personalize Dispatch Record Dispatch Suppor	Admin. Action er C	Q T B U	Status Qualified Trainee Block Pos Unqualified	Reason Reason Reason Reason Reason

SEND TO ROSS REQUIREMENTS

You can decide to send a position to ROSS while you are selecting positions to be included on the Qual Card. In order for a position to be sent to ROSS, the following conditions need to be met:

- The Certifying Official field must be filled in.
- The CH ID field must be populated.
- The responder must have a status of qualified or trainee.
- The Certify Position box must be checked. When a position is not certified on the Qualifications screen, the Send To ROSS column will not be visible.
- The Send To ROSS box must be checked.
- The Empl Kind field on the Responder Administration > Job Data > Job Information page must be filled in.

Qualifi	cation	S											
Empl II	Empl ID: 00000101243 Dawg,Olde Last Print Date:												
CH ID:	CH ID: 22227 Run Qual Process												
Cert Of	Cert Official: 00000101250 🔍 Supervisor,Julie												
	Fitne	ess and F	Refresher	Status									
	FITC	AT	Fitness	s Categor	/			Arduous	06/09/2015				
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Qua Qua	alificati al Info	ons More	Qual Info						Personalize	Find 🗇		First 🕙 1-	5 of 5 🕭 Last
P	riority	Print to Card	Certify Position	Send To ROSS	Setid Override	SetID	Position			Adm Actio	in. n	Status	Reason
1 2	2					NWCG0	EDRC	Expanded D	ispatch Reco	rder 🗌	Q	Qualified	
2 3	3					NWCG0	EDSD	Expanded D Disp	ispatch Supp	ort 🔲	Т	Trainee	Reason
3						NWCG0	ЕМТВ	EMT Basic			в 🔍	Block Pos	Reason
4 4	1					NWCG0	FFT2	Firefighter T	ype 2		U	Unqualfied	Reason
5 1	5 1 2 S NWCG0 PTRC Personnel Time Recorder Q Qualified												
🔒 Sav	ve 🧧	🏷 Return	to Search		lotify			圐 U	pdate/Display	y 👂 Inc	ude Hist	ory 📝 🤅	Correct History

INFORMATION SENT TO ROSS

The data in the fields listed below is sent to ROSS. If a responder has no qualified or trainee positions on his or her Qualification Card, no information is sent to ROSS.

- CH ID
- Position
- Position/Taskbook Expiration Date
- Status: IQCS will only send Qualified and Trainee positions to ROSS.
 - When a position status changes for a position already in ROSS, the change information will be sent to ROSS. For example: if a position changes from "Qualified" to "Unqualified" due to the loss of Refresher Training (RT) or is blocked by an Admin Action, these changes are sent to ROSS.
- Priority: An optional field that is sent to ROSS. ROSS does not display this information in the current version but may include the data in the future.

ADMINISTRATIVE ACTIONS

IQCS gives us the ability to manually change the qualification status of a responder through Admin Actions. The Certifying Official at the home unit might do this or approve this action for various reasons.

Qualifications													
Empl ID: 00000101243 Dawg,Olde Last Print Date:													
CHID: 22227 Run Qual Process													
Cert Official: 00000101250 🔍 Supervisor,Julie													
	Fitne	ess and F	Refresher	Status									
	FITC.	AT	Fitness	3 Categor	У			Arduous	06/09/2015				
	RT-1	30	Fire Sa	fety Refre	sher			Attained	05/07/2016				
Qua Qua	lificatio al Info	ons More	Qual Info						Personalize	Find	<u>a</u> 🔜	First 🕚 1-	5 of 5 🕑 Last
P	riority	Print to Card	Certify Position	Send To ROSS	Setid Override	SetID	Position			Ac Ac	lmin. tion	Status	Reason
1 2						NWCG0	EDRC	Expanded D	ispatch Recor	der 📒) Q	Qualified	
2 3						NWCG0	EDSD	Expanded D Disp	ispatch Suppo	ort 🗧) т	Trainee	Reason
3						NWCG0	EMTB	EMT Basic			в	Block Pos	Reason
4 4						NWCG0	FFT2	Firefighter T	ype 2) U	Unqualfied	Reason
5 1		√				NWCG0	PTRC	Personnel T	Time Recorder) Q	Qualified	
🔒 Sav	🖫 Save 🔯 Return to Search 🖹 Notify												

One example for an Admin Action might be for an individual who transfers to a new agency and does not meet all of the qualification criteria of the new agency. If the home unit determines the individual should retain those qualifications, management can approve that responder via an administrative action.

If you change the status, you can select from one of the three options below.

- **Q** for Qualified
- **T** for Trainee
- **B** for Blocked

However, once you use administrative action to change the status of a position, you take control of that qualification and IQCS will no longer run qualification and currency checks on that position.

When administrative action is turned on, the system accepts the status you have selected and ignores the current position requirements, with the exception of fitness and recurrent training and currency requirements. Positions with competencies identified as No Override, such as NIMS training (IS and ICS), refresher and fitness, cannot be overridden by an administrative action if they have not been attained or have expired.

JUSTIFICATION

Every time you change the qualification status of a responder's position through administrative action, the system requires you to document that change with a justification statement. This provides an opportunity to build a thorough qualification record that details all administrative actions.

After you change the qualification status, a popup window (pictured below) will appear advising you to fill in the justification for the change. If an admin action justification already exists, do not change the existing information but instead add a new row.

Keep in mind that not all qualification statuses can be overridden through administrative action. Positions with competencies identified as No Override cannot be overridden by an administrative action.

Justification								
_								
Exper St	Message							
Posit								
	Justification for the Admin Action must also be entered. (30000,29)	🕑 Last						
Effe	Prior to saving - Click on the Justification Button and enter the appropriate Justification for changing the Status of the position.	Lust						
1 07/		F F						

WRITING QUALITY JUSTIFICATION

When you are entering a justification for an administrative action, you must ensure that it is a detailed justification and references the documentation in accordance with policy. The amount of detail should be enough to satisfy an Office of Inspector General (OIG) audit.

Generally speaking, your justification must include the following:

- A description of the purpose of the qualification status change
- The previous qualification status and the admin actioned qualification status
- The employment location of responder
- Approval and authorization by position

lustification	Reason		×
Position	PTRC	Personnel Time Recorder	
OK	Cancel		

ACTIVE POSITION TASKBOOKS

If the responder you are performing administrative action on has an active PTB, you will see a system message (pictured) and other actions will likely need to occur.

- These administrative actions may include:
- Manually awarding position competency on the responder's Competencies page
- Requesting removal of the PTB if an evaluation record has not been created on the responder's Position Taskbook page
- Managing the PTB status on the responder's Competencies or Position Taskbook page

Justification	×
Message	
Warning: Responder currently has an Active Taskbook for this position. (30000,45)	
Note that the Admin Action for this position will not cause any system action to be taken against the related Taskbook or Taskbook Competency.	
<u>ОК</u>	

POSSIBLE ADMIN ACTIONS

The process for taking Admin Actions will be the same regardless of what action you take. There are multiple actions that can be taken.

- Override Unqualified with Qualified
- Override Qualified with Trainee or Blocked
- System override

Justification		×							
Empl ID: 00000101243 Dawg,Olde Exper Status: Block Pos									
Position: PTRC Personnel Time Recorder									
	Personalize Find 💷 👪 🛛 First 🕙 1 of 1 🕑 Last								
Effective Date Seq. Authorizing Official	Exper Status Justification								
1 08/05/2015 🛐 0 00001005721 🔍 Supervisor,Sarah	B Justification + -								
OK Cancel									

INSTRUCTIONS – ADMINISTRATIVE ACTION

To admin action a position qualification for a responder, follow the process below.

- 1. Navigate to **Qualification Management > Competency Management > Incident Qual Card**.
- 2. Search for your desired responder.
- 3. Select the **Show Qual Details** button.
- 4. Located the qualification for Admin Action.
- 5. Click on the **Admin Action** check box.
 - If the responder's qualification is already admin actioned, and you want to view the information or add an additional row of documentation, select the **More Qual Info** tab and select the **Justification** icon for the position.
- 6. Change the qualification status to **Q**, **T**, or **B**
 - Q Qualified
 - T Trainee
 - B Blocked
- 7. A message will appear requiring justification to be entered for this action.
- 8. **Effective Date**. This will default to the current date but can be changed/set to reflect a past or future effective date.
- 9. **Sequence (Seq)**. The effective sequence is used when multiple Admin Actions have occurred with the same effective date.
- 10. **Authorizing Official**. Enter/search the Authorizing Official approving the qualification override.
- 11. **Justification**. Enter detailed justification for this Admin Action and reference the documentation in accordance with your agency's policy. The amount of detail should be enough to satisfy an audit.
- 12. Click OK.

REMEMBER – once you change the status of a position qualification by administrative action, you have taken control of that qualification and IQCS no longer runs qualification and currency checks on that position.

PRINTING QUALIFICATION CARDS

In order to print an Incident Qualification Card, you will need to run a Qualification Card report. Remember that since it is a report, you will need to use a run control for running the Qualification Card report. **The following are requirements to print a qualification to a card**. If one of these does not exist, the position(s) will not be printed to a card.

- The Certifying Official field must be filled in.
- The responder must have a status of Qualified) or Trainee.
- The Print to Card box must be checked.
- The Certify Position box must be checked.

Qu	alifi	cations															
Em CH Cei	Empl ID: 00000094555 Dawg,Olde Last Print Date: CH ID: Run Qual Process Cert Official: 00000094324 Shovel Sammy																
0)ual	lificatio	ns		GIIUIGI	Journal						Pers	onalize Find	🤊 📑 🛛 First 🔇) 1-2 of 2 🕑	Last	
	F	Priority	Print to Card	Certify Position	Send To ROSS	SetID	Position		Adm in Action		Status	Reason	Position Attained Date	Position/Taskbook Expiration Date	Justification	Notes	Printed
	1		~	~	~	FS000	EDRC	Expanded Dispatch Recorder		Q	Qualified		06/30/2015 関	06/30/2018	P	Q	
	2		~	\checkmark	-	FS000	EDSD	Expanded Dispatch Support Disp		Т	Trainee	Reason	07/01/2015 🛐	07/01/2018	•	Q	
	R Save Return to Search 🖸 Notify																

INSTRUCTION - PRINTING INCIDENT QUALIFICATION CARDS

Use the following process for printing Qualification Cards

- 1. Navigate to Qualification Management > Competency Management > Incident Qual Card Print.
- 2. Enter or Select your desired Run Control ID.
- 3. Identify the parameter(s) with which you want to run the report.
 - **Agency.** This will print qualification cards for the responder in the agency you identified <u>and</u> you have access to.
 - **Org ID.** This will print qualification cards for all responders in the identified Organizational Code.
 - **Unit ID.** This will print qualification cards for all responders in the identified Unit ID and you have access to.
 - **Responder List.** Used to print qualification card for one to many responders. User can enter/search for responders or load an established group (Group ID) list.
- 4. Select **Run**. This will take the user to the Process Scheduler Request screen.
- 5. The system will take you to the **Process Scheduler Request** page.
- 6. Ensure that the Server Name is **PSNT**.
- 7. Leave the Run Date and Run Time at the default values (current date and time).
- 8. Set the Type to **Web** and the format to **PDF**.
- 9. Select the **Report Manager** hyperlink.
- 10. Select the **Refresh** button. When the Refresh button is clicked, the Run Status of the process will be updated. The different status states can be Queued, Initiated, Processing, Posting, Success, or Error. Select **Refresh** until the status is Posted.
- 11. Select the blue **IQRPTxxx** hyperlink under Description, where xxx is the process number assigned to the report.
- 12. The system will open the Incident Qualification Cards report in a separate window, in Adobe PDF format.
- 13. Print the Incident Qualification Card(s).

If you want to defer printing a report until a later time, you can set the date and time for the report to run in step 7 above. The default time zone is Mountain. You can retrieve the report after the specified run time using the Report Manager. Do not select the Run button in step 4 above. Instead, skip to step 9.

PRINTING MATERIAL

Qual cards are printed on perforated cardstock (four cards per sheet). The back side of the cardstock is preprinted with Experience Record blanks for recording incident assignments. The front of the cardstock is blank.

IQCS prints the form and the data at once. Therefore, it is important to load the cardstock into your printer properly. Since the brand or model of printers varies from office to office, you will need to determine the proper way to load the cardstock.

You may want to perform a test print on plain paper prior to loading cardstock into your printer. Compare the printed output to the blank cardstock to make sure the printed form matches up with the perforations in the cardstock. Adjust your printer accordingly.

If you are out of the cardstock, the product code for reorder is NFES 1528.



QUALIFICATION, EVALUATION AND CERTIFICATION RELATED REPORTS

The following reports <u>may</u> assist a user in the qualification, evaluation and certification of responder qualifications. For a full list of reports available in IQCS and directions on how to run reports, or specifics on a report, please refer to the Reports Module.

	Ĩ
Reports > Training > Responders	Report Number
License and Certificates	C11
Expiring Recurrent Training	C48
Courses Taken/Not Taken	C170
Reports > Taskbooks	Report Number
Responder Task Books	C5
Task Book Summary	C104
Task Book Evaluation	C150
Reports > Qualifications	Report Number
License and Certificates	C11
Responder Master Record	C28
Responder Position Currency	C45
Qualification Master List	C50
Responder Experience Summary	C152
Responder Detail Experience	C153
Responder to Role Match	C302
Qual/Competencies Justifications	C333
Reports > Needs Analysis	Report Number
Workforce Analysis Detail	C163
Time to Position	C331
Training Needs Assessment	C401
Reports > Positions	Report Number
Position Qualification Criteria	C94